



Ecommerce Feature Comparison Matrix



Native in the platform



Not Available



Requires a third party add on, or plugin



| | | | | |
|----------------------------------|--|--|----|---|
| Hosting Included | | | | * |
| Australian Based & Local Support | | | | |
| Level 1 PCI Compliance | | | | |
| Transaction Fees | | | ** | |
| Software Updates | | | | |

Product Management & Marketing

| | | | | |
|--|-----|-----------|--|--|
| Kitted Products | | | | |
| Custom Fields | | | | |
| Wishlists | | | | |
| Unlimited Products | | | | |
| Multi Level Pricing | | | | |
| Customer Price Groups and Segmentation | | | | |
| Stored Credit Cards | *** | | | |
| Cross Sell Products | | | | |
| Up Sell Products | | | | |
| Product Variations | | Up to 600 | | |
| Extra Options | | | | |
| Coupon Codes | | | | |
| Buy Now Pay Later | | | | |

*Magento Commerce Cloud includes hosting, however usage & track spikes can impact pricing.

**Shopify Plus merchants have a 0.15% transaction fee for not using Shopify Payments.

***Stored Cards available via preferred gateway Stripe

Shipping

| | | | | |
|--|---|---|---|---|
| Dropshipping and Cross-docking | ✓ | ✖ | ✖ | ✓ |
| Generic Parcel Labelling and Manifesting | ✓ | ✖ | ✖ | ✖ |
| Low Cost Routing | ✓ | ✖ | ✖ | ✖ |
| Multi Carrier Labelling and Manifesting | ✓ | ✖ | ✖ | ✖ |
| Custom Shipping Zones | ✓ | ✓ | ✓ | ✓ |
| Real-Time Shipping Quotes | ✓ | ✓ | ✖ | ✖ |

Inventory Management

| | | | | |
|--|---|---|---|---|
| Low Inventory Reporting and Forecast Demand | ✓ | ✖ | ✖ | ✖ |
| Landed Cost Calculator | ✓ | ✖ | ✖ | ✖ |
| Purchase Order in Multiple Currencies with Cost Tracking | ✓ | ✖ | ✖ | ✖ |
| Import Stock-Takes and Adjustments | ✓ | ✖ | ✖ | ✖ |
| Barcode Driven Receipting, Pick'n Pack™ | ✓ | ✖ | ✖ | ✖ |
| Multi-Channel Inventory Management | ✓ | ✖ | ✖ | ✖ |

Marketing

| | | | | |
|--|---|---|---|--------|
| Email Marketing Integrations | ✓ | ✓ | ✓ | ✓ |
| Abandoned Cart Email | ✓ | ✓ | ✓ | ✖ |
| One Page Checkout | ✓ | ✓ | ✓ | Custom |
| Store / Dealer Finder (Powered by Google Maps) | ✓ | ✖ | ✖ | ✓ |

Order Processing & Warehouse Management

| | | | | |
|--|---|---|-------|---|
| Bulk Order Processing | ✓ | ◆ | ◆ | ◆ |
| Bulk Payment Processing | ✓ | ✗ | ✗ | ✓ |
| Returns Management | ✓ | ✓ | ◆ | ✓ |
| Workflow Management | ✓ | ✓ | ◆ | ✓ |
| Editing Placed Orders | ✓ | ✓ | ✓ | ✓ |
| Split Orders | ✓ | ✓ | ✗ | ◆ |
| Management Preorders | ✓ | ✓ | ◆ | ✓ |
| Manage Back Orders | ✓ | ✗ | ✗ | ✓ |
| Customizable Pick Slips with Stock Locations | ✓ | ✗ | ✗ | ✓ |
| Customizable Dispatch Dockets | ✓ | ◆ | ◆ | ◆ |
| Mobile App for Scan Pick'n Pack™ | ✓ | ◆ | ◆ | ◆ |
| Multi Warehouse | ✓ | ✓ | ✓**** | ✓ |

CRM

| | | | | |
|--------------------------------------|---|---|---|---|
| Customer Accounts | ✓ | ✓ | ✓ | ✓ |
| Credit Limits and Invoice Terms | ✓ | ✗ | ◆ | ✓ |
| Customer Groups | ✓ | ✓ | ◆ | ✓ |
| B2B Customer Statements | ✓ | ✗ | ◆ | ✓ |
| Automated Invoice Payment Reminders | ✓ | ✗ | ◆ | ✓ |
| Wholesale Customer Signup Automation | ✓ | ✗ | ✗ | ✓ |

APIs, Sales & Customer Reports

| | | | | |
|---|---|---|---|---|
| Automated FTP Import / Export System (Data Feeds) | ✓ | ◆ | ◆ | ✓ |
| Neto Analytics (Powered by Glew) | ✓ | ◆ | ✓ | |
| Open API | ✓ | ✓ | ✓ | ✓ |

Sales Channels

| | | | | |
|----------------------|---|---|---|---|
| POS AU | ✓ | ◆ | ✓ | ◆ |
| Catch | ✓ | ◆ | ◆ | ◆ |
| Amazon AU | ✓ | ◆ | ◆ | ◆ |
| eBay | ✓ | ◆ | ◆ | ◆ |
| Google Shopping | ✓ | ◆ | ◆ | ✓ |
| Facebook / Instagram | ✓ | ◆ | ◆ | ◆ |

****Shopify Plus has 20 warehouses as standard

Feature list correct as of May 2020